

Event Terms and Conditions:

1. The Event is applicable to the Alipay Users who have already bound his/her BNU bank account with Alipay Macao Area Service only. For the avoidance of doubt, the same Alipay account, ID card, mobile number, bank card, and mobile phone shall be regarded as the same Alipay User; an Alipay User means a natural person who use Alipay Macao Area Service and has legal capacity, rather than an Alipay Macao Area Service account. In any of the following circumstances, the relevant account will be deemed to be used by the same Alipay User, and can only participate in the Event for one time:
  - 1.1. if there are more than one Alipay Macao area accounts log in on the same mobile phone or other devices;
  - 1.2. if the same Alipay Macao area account or phone number logs in on more than one mobile phones or other devices;
  - 1.3. if the same bank account is bound to more than one Alipay Macao area accounts.
  - 1.4. When any of the above circumstances occurs, Ant Bank reserves the right to suspend or permanently cease the distribution of red packet to the relevant accounts in order to confirm the Alipay User's qualification for receiving the red packet and prevent the risk of misuse of wallet accounts, devices or bank accounts.
2. The Alipay Users must update Alipay and Taobao APP on their mobile phones to the latest version to participate in the Event (Alipay iOS v10.1.68, Taobao iOS v8.11.1). If the Alipay Users fail to use the latest version, Ant Bank will not be liable for the Alipay User's failure to participate in the Event.
3. The discount amount obtained by the Alipay Users is not transferable, nor can it be converted to cash or other goods. If the order which the Alipay Users use the discount to complete the payment has been refunded, Ant Bank will only refund the actual amount paid by the Alipay Users and the discount amount will not be refunded.
4. If the Alipay User has any misconduct (including but not limited to violation of laws or regulations, fictitious transactions, cheating, fraud or abuse etc.), Ant Bank will cancel such Alipay User's qualification to participate in the Event, has the right to revoke the illegal transactions and reserve the right of recourse to Alipay User.
5. Ant Bank will roll out this Event in accordance with laws. If this Event is suspended or terminated due to governmental authorities' order, severe network or illegal attacks or system failures etc., it shall be considered as force majeure. Ant Bank shall not be liable for any damages, losses or disputes caused by force majeure.
6. Ant Bank reserves the right to change or notify the other party in writing to terminate this Event at any time, and to revise these terms and conditions at any time. If there are any disputes relating to these terms and conditions, Ant Bank reserves the right of final interpretation and decision.
7. Please refer to Alipay Macao Area Service Agreement for the details which are not mentioned in these terms and conditions, the same shall be dealt with in accordance with the current applicable laws in Macao.
8. These terms and conditions shall be governed by and construed in accordance with the laws of Macao Special Administrative Region, and shall be subject to the jurisdiction of court of Macao Special Administrative Region.
9. Alipay Macao Area Service is provided by Ant Bank (Macao) Limited.

For any enquiries, please call Alipay Macao Area Service customer service hotline (853) 6262 1346.  
Service hours: Monday to Sunday 9:00 to 18:00