

BNU X Alipay (Macao) Thanksgiving Shopping Festival Campaign 2021

Part I: General Terms and Conditions

1. The Campaign "BNU X Alipay (Macao) Thanksgiving Shopping Festival Campaign 2021" ("Campaign") is valid for Alipay (Macao) Users when he/she makes payment on Taobao by using the BNU bank account bound to Alipay (Macao) ("Users"), and is valid from 29 October 2021 until 14 November 2021 ("Campaign Period"), both dates inclusive.
2. During the Campaign Period, customers can log in to the Alipay (Macao) homepage or scan the QR code on the designated promotional materials to enter the main page of the "Alipay (Macao) Thanks Giving Festival" at 10 am every day during the following Campaign Period mentioned in Point 4 to participate in the flash Shopping Coupon activity. Shopping Coupon is limited while stocks last and discontinued after stock finished without prior notice.
3. During the Campaign Period, Alipay Users can enjoy a maximum of 1 Shopping Coupon per phase as mentioned in point 4. The pre-collected Shopping Coupon of MOP15 is applicable for users who bound BNU bank account to Alipay (Macao) and spend in MOP on Taobao APP, the system will automatically deduct the amount of the eligible MOP15 Shopping Coupon when the payment amount is greater than or equal to MOP111. The Shopping Coupon is valid for 7 days from the date of issuance, unused Shopping Coupon after this period shall expire automatically. The details of the Shopping Coupon can be found on the Alipay (Macao) App under the → "Me" → "Coupon".
4. There are two phases for this campaign, each customer is entitled to use 1 Shopping Coupon per phase:
 - Phase 1: 29 October, 2021 – 7 November, 2021
 - Phase 2: 8 November, 2021 – 14 November, 2021
5. The Shopping Coupon cannot be used in the following Taobao orders: insurance, real estate, wealth management, crowdfunding, investment, auction and other categories, which have been marked that the Shopping Coupon cannot be used.
6. The Shopping Coupon cannot be converted to cash, nor can it be split, assigned or paid on behalf of a third party. In the Campaign of return of goods or refund of orders, the amount of the Shopping Coupon will not be refunded.
7. BNU is not the management company of Alipay (including its Mobile App, Website or presence on any other platforms, and will not be deemed responsible if the customer failed to receive the Shopping Coupon caused by app error or misconfiguration; the customer must resolve such issue directly with Ant Bank
8. BNU and Ant Bank reserve the right to amend these Terms and Conditions as well as to discontinue the Campaign at any time without prior notice. Other Terms & Conditions, from Ant Bank, for the Alipay (Macao) and the Shopping Coupon promotion are also applicable and can be viewed in part II of the clause and in the Alipay App.
9. BNU is not the Taobao product and/or service provider and will not be held responsible for any dispute arose by such product/service. The customer should resolve such issue with Taobao merchants directly.
10. In case of any dispute in relation to this Campaign, the decision of BNU and Ant Bank shall be final;

11. These Terms and Conditions are available in Chinese and English. In case of any discrepancy or inconsistency between the different versions, the English version shall prevail.

Part II: Ant Bank terms and conditions

1. The Campaign is applicable to Alipay (Macao) Users only and pay with MOP. For the avoidance of doubt, the same Alipay (Macao) account, ID card, mobile phone number, mobile phone device and bankcard, shall be regarded as the same Alipay (Macao) User; an Alipay (Macao) User means a natural person who uses Alipay (Macao) and has legal capacity, rather than an Alipay (Macao) account. In any of the following circumstances, the relevant account will be deemed to be used by the same Alipay User, and can only obtain the Shopping Coupons under the Campaign once per phase:

- 1.1 If there is more than one Alipay (Macao) accounts log in on the same mobile phone or other devices;
- 1.2 If the same Alipay (Macao) account or phone number logs in on more than one mobile phones or other devices;
- 1.3 If the same bankcard or bank account is bound to more than one Alipay (Macao) accounts.

When any of the above circumstances occurs, Ant Bank reserves the right to suspend or permanently cease the distribution of Shopping Coupon to the relevant accounts in order to confirm the Alipay User's qualification for receiving the Shopping Coupon and prevent the risk of misuse of wallet accounts, devices or bank accounts.

2. The offer is applicable for Alipay User who settle his/her transaction in MOP, and the actual reward amount is subject to the notification from Alipay (Macao).
3. The Alipay Users must update Alipay APP latest version 10.1.85 on their mobile phones to participate in the Campaign with iOS10 or Android4.0 or above. If the Alipay Users fail to use the latest version, Ant Bank will not be liable for the Alipay User's failure to participate in the Campaign.
4. The Shopping Coupon obtained by the Alipay Users is not transferable, nor converted to cash or other goods. If the order which the Alipay Users use the Shopping Coupons to complete the payment has been refunded, Ant Bank will only refund the actual amount paid by the Alipay Users, the Shopping Coupon is deemed to be used and the Shopping Coupon amount will not be refunded.
5. If the Alipay User has any misconduct (including but not limited to violation of laws or regulations, fictitious transactions, cheating, fraud or abuse etc.), Ant Bank will cancel the Alipay User's qualification to participate in the Campaign, and has the right to revoke the illegal transactions and reserve the right of recourse to Alipay User.
6. Ant Bank will roll out this Campaign in accordance with the law. If this Campaign is suspended or terminated due to governmental authorities' order, severe network or illegal attacks or system failures, etc. impeding it's continuation it shall be considered as force majeure. Ant Bank shall not be liable for any damages, losses or disputes caused by force majeure.
7. Ant Bank reserves the right to change or terminate this Campaign and to revise these terms and conditions at any time. If there are any disputes relating to these terms and conditions, Ant Bank reserves the right of final interpretation and decision.

8. Please refer to Alipay (Macao) Agreement and website for the details which are not mentioned in these terms and conditions, the same shall be dealt with in accordance with the current applicable laws in Macao.
9. These terms and conditions shall be governed by and construed in accordance with the laws of Macao Special Administrative Region of the People's Republic of China, and shall be subject to the jurisdiction of the court of Macao Special Administrative Region of the People's Republic of China.
10. Alipay (Macao) is provided by Ant Bank (Macao) Limited.

For any enquiries, please call Alipay (Macao) customer service hotline (853) 6262 1346.
Service hours: Monday to Sunday 9:00 to 21:00